

TERMS AND CONDITIONS

In mutual agreement between CRGF calls "Tour Operator" from now on and our clients calls "The Client" from now on, establish the following terms:

1. "The Tour Operator" in Costa Rica settled down like Costa Rica Green Forest CRGF, S.A. in the National Registry Legal certificate Number 3-101-347285, constitutes that is only an intermediary between the fleeting client/and the suppliers companies of services such as; hotels, restaurants, grounds, marine and aerial transport, thus "The tour Operator" it will not run with the personal commitment by delays, insufficiency, accidents or some other anomaly that can happen at the moment of the offered services.

2. All the transport services to use account with the policies established according to the state monopoly (National Institute of Insurances), all the reclamations will therefore have to be operated by the Costa Rican Government.

3. Exist room taxes (16.39%) and meals taxes (23%), these are subject to change without previous notice.

4. All rates are quoted in US.

5. "The Tour Operator" will facilitate the best services to "The Client", always offering our quality.

6. The services asked for "The Client" and quoted for "The Tour Operator", they can be varied as long as it is notified 30 days before the arrival date of the group to the country. In case that the number of participants will vary this will need to be requited by "The Tour Operator".

7. Cancellations: In case of total cancellation of a program by "The Client", "the tour Operator" will proceed with refunds of deposits already made with minimum 30 days prior, except for the following items:

- a) Consultant's logistic program
- b) Communications fee (telephone, fax, Internet, others)
- c) Pre payments made to the suppliers contracted for the programs
- d) According to policies and terms conditions of suppliers

8. Each cancellation will have to be sent in writing via fax or by email to "The tour Operator".

9. In case of last moment cancellations, "The Tour Operator" will not proceed to make any refund.

10. Payments Procedures "The Tour Operator" request a 50% of the total amount invoiced 80 days before the group arrival date, final payment 30 days

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before the group arrival date. Once being the group in the country any additional cost will have to be cancelled before the group departure.

11."The Tour Operator" requires all DEPOSITS should be made thru Credit Card Authorization Form. Any banking fee should be covered by "The Client":

For mail delivery please do it to the following address:

Costa Rica Green Forest Tour Operator, DMC
Alajuela, Costa Rica.

12. I acknowledge all previous terms and conditions and **compromise myself** to send this document signed via fax (506)235-1485 or e-mail info@crgreenforest.com